



# **Vietnam: ICT infrastructures required to improve customer and citizen service**

November 13, 2008

**BUSINESS MADE SIMPLE**

**NORTEL**



# Hyperconnectivity is driving the Superhighway

January 2007



January 2008

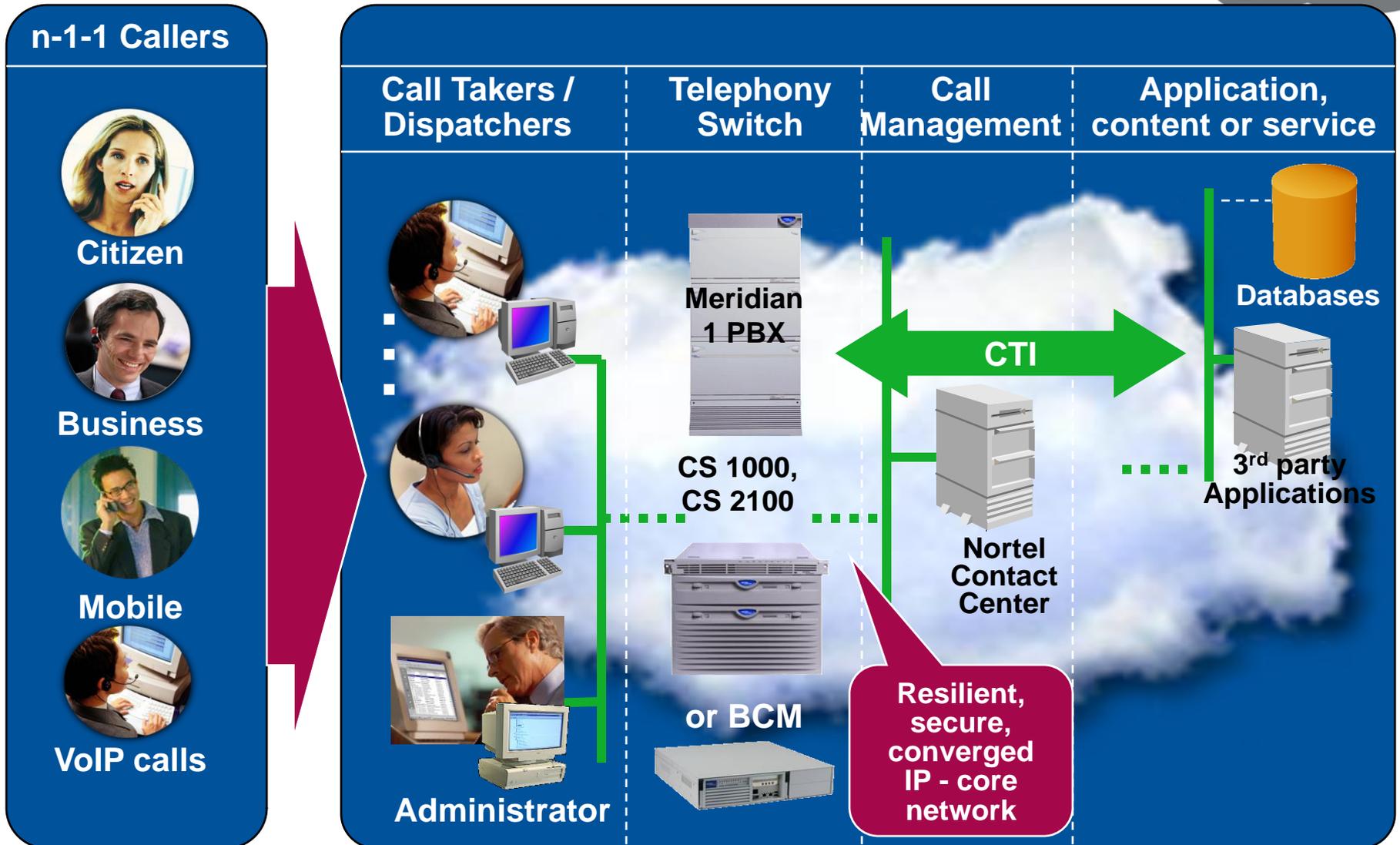


One year's  
Evolution in the  
Hyperconnected  
world

Driving massive bandwidth challenges in the core  
Solved through Nortel's 40/100G Everywhere



# ICT delivering enhanced services



# Taipei Cyber City

## – a Business Operation Project



- Taipei Cyber City Project (Public WLAN)
  - 3 phased approach to cover 90% Taipei city population by mid of Yr 2006.
- Expect Benefits of Cyber City
  - e-Government
  - Increase Digital Reach
  - Intelligent Transportation System
  - Community Security
  - e-Learning
  - WLAN Industry Promotion
  - Mobile Commerce
  - Software and Digital Content Industry
  - Export Success Model to Overseas

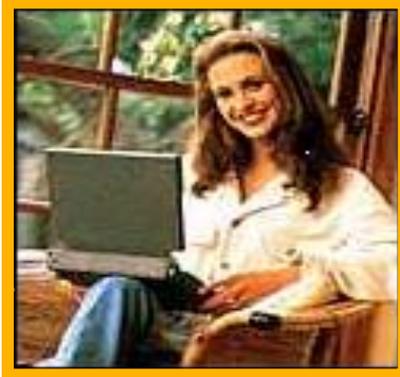


# Public WLAN for Citizen

## - Mobile Applications



- Mobile Office**
- VPN to office
  - Email & Web



- Mobile Commerce**
- Mobile Purchasing
  - Mobile Ordering
  - Mobile Banking
  - Mobile Stocking

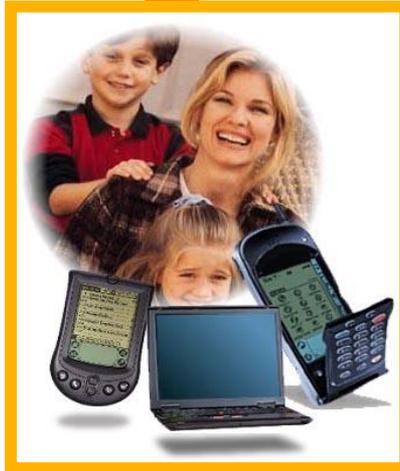


WiFi



VoIP

- Mobile Entertainment**
- Online Gaming
  - Mobile TV
  - Web Camera



- Mobile Security**
- Location Information Services
  - WiFi WebCam



**Mobile IP - Handover - Always On**

# How can improved ICT infrastructure assist Vietnam?



**Improving how governments communicate and collaborate**

**Improving how governments serve citizens, businesses and trading partners**



**Protecting government information, critical Infrastructure and key assets**

**Keeping governments running**

